



High-Rely RNAS Quick Start Guide V1.0

First Time Setup:

- All RNAS units come pre-installed with a Windows IOT Enterprise OS on the removable SSD.
- Install hard drives into unit before powering up. There is a key for High-Rely Classic (C-models) that allows the removable drive trays to be locked in place & powered on. For the Utility bay models (U-models) raw hard drives can be installed without the key. The key is used only for additional security to lock the drives in place.
- Plug in power & a network cable. You will also need a Keyboard, Monitor, and Mouse (not included) for initial setup. After answering the Microsoft “Out of Box” questions, you can run headless if desired by remoting into the unit via the pre-enabled RDP and Remote Desktop Services via machine name or IP address.
- The unit is setup for DHCP but will default to a static IP address of **192.168.1.50** with a subnet mask of 255.255.255.0. If no DHCP server is available, configure your workstation to 192.168.1.XXX to remote in using RDP. We recommend you create a DHCP reservation in order to have a consistent IP address for your backup appliance.
- Verify that you can see the installed drives, which should be pre-formatted NTFS via file explorer or disk management.

Understanding High-Sync Software:

- All RNAS units come preinstalled with our High-Sync software that does local and cloud replication. Up to 27 different clouds and protocols are supported. If you’re using 3rd party backup software you may not need High-Sync, but if you do wish to use it just call our tech support line to activate your license key.
- A Quick Start Guide for High-Sync has been placed on the desktop, which will provide detailed instruction on the creation of a sample job.
- For “C” models you may want to review how to use High-Sync to replicate data from the primary to secondary drive automatically when drives are swapped. This is designed to provide “zero click” duplication of data so the bottom drive can be swapped daily and transported offsite as needed.
- More information can be found on our support site, or by contacting our technical support team.